

# Instructional Manual for Continuous Ink System for use with HP Officejet Pro 8500

Before using this product, please read and follow all instructions. After opening your package, make sure to check that all the accessories are included.

## 1. Accessories

- a. Continuous Ink System (1)
- b. Air breather (4)



## 2. Set-Up Continuous Ink System (CIS)

- a. Before installation, lay out all your parts in front of your printer.
- b. Check your system for any leaking and make sure your tubing is tightly connected and straight.
- c. Place the CIS on the left hand side of the printer and keep it at the same level surface as the printer.
- d. Hold down the ink tank with one hand and unplug the original air stoppers as shown (Fig.2-1).
- e. Install the Air Breathers wide end into the ink reservoir tank (Fig.2-2).

**Caution:** Make sure not to push the breathers too tight as it could crack the tank. Also when removing the air breathers from the tank use caution to avoid cracking.



Fig.2-1



Fig.2-2

## 3. Cartridge Installation

- a. Open the cartridge cover door and install the CIS cartridges in the corresponding color position. Push the cartridges all the way down in the compartment just as you would with the original cartridges (Fig. 3-1).
- b. Close the cartridge cover (Fig. 3-2) and make sure the system runs smoothly. Installation is complete!



Fig. 3-1



Fig. 3-2

#### 4. Reset Procedure

- a. When the printer gives the message to “Replace Cartridge”, the following steps need to be followed.
  1. Turn off the printer and remove all the cartridges.
  2. Wait for about 1 minute then reinstall the cartridges and turn the printer on.
  3. The printer will show a message saying that the non HP OEM or refilled cartridges have been installed and the use of this ink will not be covered by warranty. It will say to replace cartridge or press “OK” to continue.
  4. Press OK and you will now be able to keep printing. The printer will not display the ink levels anymore but you will still be able to print continuously as long as there is ink in the ink tank.
  5. Repeat this reset procedure everytime the printer gives the replace cartridge message.

#### 5. Refilling Ink

When the ink levels reach the indicator margin (sticker on the ink tank with red line, Fig. 5-1) the ink tank system has reached its low level line and needs to be refilled.

Follow these steps:

1. Gently remove the refilling hole plugs (Fig. 5-2).
2. Refill the proper color of ink into the corresponding ink tank (Fig. 5-3) and use a paper towel to wipe off any ink that has spilled.
3. Make sure you use the low foam inks for the CI System as they are specifically designed for optimal results.



Fig 6-1



Fig 6-2



Fig 6-3

#### 6. Attention:

1. When you are printing don't move the ink tank up or down, keep it stable and at the same level as the printer.
2. From time to time please remove the air breathers and rinse them thoroughly with water to remove any ink that has built up and let them dry prior to reinstalling them.
3. Store between 15-35 degrees Celsius.

#### 7. Caution:

1. Do not ingest ink and keep out of reach of children.
2. Do not leave under sunlight or in extreme weather conditions.
3. Do not drop ink tank or handle roughly.
4. When removing the CIS cartridges make sure the dispensing holes are facing in an upward position.

<b>Troubleshooting tips</b>		
	Problem	Suggestion
1	If the ink tank is full of ink and computer shows a message that the cartridges are empty or shows a replace cartridge message. The printer keeps track of how much ink is being used and thinks that the cartridge should be empty so you will have to reset the cartridges chips.	Take out the cartridges, turn off the printer and wait about a minute. Then put the cartridges back in, turn the printer on and continue printing.
2	Banding or white lines in my print outs.	There is air in the system or cartridges. Try running a couple of cleaning cycles. If white lines continue use a syringe to suck the air out of the top of the corresponding ink tank. (Make sure to thoroughly rinse the syringe when completed to avoid any color contamination.)
3	When I have completed a printing job the ink is siphoning backwards down the tubing.	The shipping plugs need to be removed before installing and replaced with the air breathers to eliminate any pressure being built up in the system, along with protecting the ink from contamination. Also the ink tank should be sitting on the same level surface as the CI system. If the air breathers are covered with dried ink, you can rinse the air breather and dry thoroughly to regain use.
4	After installing the CI system the printer isn't recognizing some of the cartridges.	Remove the cartridges, turn off the printer and reinstall the cartridges. Then you can continue printing.
	If you are still unable to fix the problem call your dealer for support.	