Instructional Manual Continuous Ink System for use with HP10/HP11 & HP10/HP82

Before using this product, please read and follow all instructions. After opening your package, make sure to check that all the accessories are included.

1. Accessories

a. Continuous Ink System (1) **b.** Air breather (4) **c.** Adhesive clip (1)







Fig.1-1-1

Fig.1-1-2

2. Set-Up Continuous Ink System (CIS)

- a. Before installation, lay out all your parts in front of your printer.
- b. Check your system for any leaking and make sure your tubing is tightly connected and straight.
- c. Place the CIS on the right hand side of the printer, and keep it at the same level surface as the printer.
- d. Hold down the ink tank with one hand and unplug the original air stoppers as shown (Fig.2-2-1).
- e. Install the Air Breather plugs wide end into the ink reservoir tank (Fig.2-2-2).

Caution: Make sure not to push the breathers too tight as it could crack the tank. Also when removing the air breathers from the tank use caution to avoid cracking.





Fig.2-2-1

Fig.2-2-2

3. Cartridge Installation

- a. Open the cartridge cover on the right hand side of the printer and take out the original cartridges (Fig.3-3-1).
- **b.** Install the CIS cartridges in the corresponding color position and push the cartridges all the way down in the compartment just as you would the original cartridges (Fig.3-3-2).
- c. Put the adhesive clip on the right hand side of the printer at about a 45 degree angle & place the tubing through it.
- d. Close the cartridges cover as shown and make sure the system runs smoothly (Fig.3-3-3).







Fig.3-3-1

Fig.3-3-2

Fig.3-3-3

4. Refilling Ink

When the ink levels reach the indicator margin (sticker on the ink tank with red line) the ink tank system has reached its low level line and needs to be refilled.

Follow these steps:

- 1. Gently remove the air breather plugs in order to have more filling room.
- 2. Remove plugs off of the filling hole and refill the proper color of ink into the corresponding ink tank (use a paper towel to wipe off any ink that has spilled).
- 3. Make sure you use the low foam inks for the CI System as they are specifically designed for optimal results.

CAUTION: When removing the CI System cartridges make sure the dispensing holes are facing in an upward position.

5. Attention:

- 1. When you are printing don't move the ink tank up or down, keep it stable and at the same level as the printer.
- 2. From time to time please remove the air breathers and rinse them thoroughly with water to remove any ink that has built up and let them dry prior to reinstalling them.
- 3. Store between 15-35 degrees Celsius.

6. Caution:

- 1. Do not ingest ink and keep out of reach of children.
- 2. Do not leave under sunlight or in extreme weather conditions.
- 3. Do not drop ink tank or handle roughly.

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	Troubleshooting tips	
	Problem	Suggestion
1	If the ink tank is full of ink computer shows a message That the cartridges are empty. The printer keeps track of how much ink is being used and thinks that the cartridge should be empty so you will have to reset the cartridges chips.	Take out the cartridges. turn off the printer and wait a couple of minutes. Put the cartridges back in, turn the printer on and continue printing.
2	Banding or white lines in my print outs.	There is air in the system or cartridges. Try running a couple of cleaning cycles. If white lines continue use a syringe to suck the air out of the top of the corresponding ink tank. (Make sure to thoroughly rinse the syringe when completed to avoid any color contamination.)
3	When I have completed a printing job the ink is siphoning backwards down the tubing.	The shipping plugs need to be removed before installing and replaced with the air breathers to eliminate any pressure being built up in the system, along with protecting the ink from contamination. Also the ink tank should be sitting on the same level surface as the CI system. If the air breathers are covered with dried ink, you can rinse the air breather and dry thoroughly to regain use.
4	The tubing is getting caught inside the printer resulting in an error message "paper loading error".	If the tubing not adjusted correctly, if it's to short or to long causing it to slap the inside of the printer, Please adjust.
5	After refilling the tanks the printer won't print.	If the ink is dumped into the system to quickly then it allows air to enter the system. Use the provide syringe to extract ink and air from the bottom of the cartridges. The ink that fills the syringe can be slowly dumped back into the top of the ink tank.
6	After installing the CI system the printer isn't recognizing some of the cartridges.	Remove the cartridges, turn off the printer and reinstall the cartridges. Then you can continue printing.
	If you are still unable to fix the problem call your dealer for support.	